

# Gardens & Museums IT: 2023/2024 Roadmap

Project/Activity	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	February 2024	March 2024	April 2024	May 2024	June 2024	July 2024	2024/2025
<b>GARDENS &amp; MUSEUMS IT REVIEW</b>	Activities to run until December 2023												
University of Oxford IT Infrastructure Review	Activities to run throughout 2023/24												
University of Oxford Digital Transformation	Activities to run throughout 2023/24												
Gardens & Museums IT Review	Activities to run throughout 2023/24												
University of Oxford Technicians Skills Survey	Activities to run throughout 2023/24												
<b>INFORMATION ASSURANCE &amp; SECURITY</b>	Activities to run throughout 2023/24												
Information Assurance & Security Review	Activities to run throughout 2023/24												
Baseline Assessment	Activities to run throughout 2023/24												
Third Party Security Assessment - Review of active services and FPM status	Activities to run throughout 2023/24												
Information & Network Resilience, Security & Performance (Confidentiality, Integrity, Availability)	Activities to run throughout 2023/24												
Security & System Updates (Confidentiality, Integrity, Availability)	Activities to run throughout 2023/24												
OS/3rd Party Updates (Confidentiality, Integrity, Availability)	Activities to run throughout 2023/24												
Asset Management/Inventory (Confidentiality, Integrity, Availability)	Activities to run throughout 2023/24												
Apple macOS Update (Confidentiality, Integrity, Availability)	Activities to run throughout 2023/24												
Apple iOS Update (Confidentiality, Integrity, Availability)	Activities to run throughout 2023/24												
GMT Windows Update (Confidentiality, Integrity, Availability)	Activities to run throughout 2023/24												
Documentation & Knowledgebase	Activities to run throughout 2023/24												
<b>INFRASTRUCTURE &amp; NETWORK - RESILIENCE, SECURITY &amp; PERFORMANCE</b>	Activities to run throughout 2023/24												
Network Resilience, Security & Performance Review	Activities to run throughout 2023/24												
Core Wired Network	Activities to run throughout 2023/24												
Edge Wired Network	Activities to run throughout 2023/24												
Wireless Implementation	Activities to run throughout 2023/24												
Firewalling	Activities to run throughout 2023/24												
Network Security & Segmentation	Activities to run throughout 2023/24												
Data Centre & Storage	Activities to run throughout 2023/24												
Power & Redundancy	Activities to run throughout 2023/24												
Infrastructure Monitoring	Activities to run throughout 2023/24												
Asset Management/Inventory	Activities to run throughout 2023/24												
CTC - Network & Infrastructure Implementation	Activities to run throughout 2023/24												
AI Systems Network	Activities to run throughout 2023/24												
Documentation & Knowledgebase	Activities to run throughout 2023/24												
<b>END-USER DEVICE MANAGEMENT</b>	Activities to run throughout 2023/24												
GMT Managed Apple MDEs (Jan)	Activities to run throughout 2023/24												
GMT Managed Apple iOS (Jan)	Activities to run throughout 2023/24												
IT Service Manager/Service - CONNECT	Activities to run throughout 2023/24												
GMT Windows Device Management (2/Jan)	Activities to run throughout 2023/24												
Adminstrator - Audits & Engagement Plans	Activities to run throughout 2023/24												
Asset Management/Inventory	Activities to run throughout 2023/24												
Documentation & Knowledgebase	Activities to run throughout 2023/24												
<b>COMMERCIAL SYSTEMS - POS COMPUTING (In cooperation with Commercial Systems Team)</b>	Activities to run throughout 2023/24												
Desktop Management	Activities to run throughout 2023/24												
POS Support & Servicing	Activities to run throughout 2023/24												
Cardinals Operations Station Review	Activities to run throughout 2023/24												
Cardinals Operations Point Network	Activities to run throughout 2023/24												
Commercial Systems Remote Support	Activities to run throughout 2023/24												
Antics	Activities to run throughout 2023/24												
Galaxy Application Update	Activities to run throughout 2023/24												
Commercial Systems Information Security Baseline Compliance Review	Activities to run throughout 2023/24												
Admission Museum - iOS App User Pack	Activities to run throughout 2023/24												
Systems & Service Monitoring	Activities to run throughout 2023/24												
Documentation & Knowledgebase	Activities to run throughout 2023/24												
<b>AUDIO VISUAL SERVICES &amp; SYSTEMS</b>	Activities to run throughout 2023/24												
Audio Visual Services & System Review	Activities to run throughout 2023/24												
Desktop Management	Activities to run throughout 2023/24												
AV Support	Activities to run throughout 2023/24												
Admission Museum	Activities to run throughout 2023/24												
Museum of Natural History	Activities to run throughout 2023/24												
PIB Broom Museum	Activities to run throughout 2023/24												
History of Science Museum	Activities to run throughout 2023/24												
Oxford Botanic Garden & Arboretum	Activities to run throughout 2023/24												
CTIC - Audio Visual Services & System Implementation	Activities to run throughout 2023/24												
Admission Museum - Room Audio Replacement	Activities to run throughout 2023/24												
Museum of Natural History - New Exhibition	Activities to run throughout 2023/24												
GLAM Shared AV Equipment	Activities to run throughout 2023/24												
Documentation & Knowledgebase	Activities to run throughout 2023/24												
Web/CRM/CRM	Activities to run throughout 2023/24												
Server De-commissioning	Activities to run throughout 2023/24												
GL-GLAM	Activities to run throughout 2023/24												
Museums	Activities to run until end of 2023												
AVS DMU Appraisal	Activities to run throughout 2023/24												
Documentation & Knowledgebase	Activities to run throughout 2023/24												
<b>SERVICE OPERATIONS &amp; BUSINESS AS USUAL</b>	Activities to run throughout 2023/24												
Service Desk Operations	Activities to run throughout 2023/24												
Apple Computing (iOS/iOS) Service & Operations	Activities to run throughout 2023/24												
Apple Mobile Device (iOS) Service & Operations	Activities to run throughout 2023/24												
Audio Visual Services & Operations	Activities to run throughout 2023/24												
Hybrid Working	Activities to run throughout 2023/24												
Induction/New Staff/Summer Process & Documentation	Activities to run throughout 2023/24												
Gardens & Museums IT Open Services	Activities to run throughout 2023/24												
Communications	Activities to run throughout 2023/24												
Reporting	Activities to run throughout 2023/24												
Health & Safety Management	Activities to run throughout 2023/24												
SSL Certificate Renewals	Activities to run throughout 2023/24												
IT Services Union	Activities to run throughout 2023/24												
Desktop Services (CONNECT) Monthly Service Meetings	Activities to run throughout 2023/24												
Board & Committee Membership	Activities to run throughout 2023/24												
Procurement & Procurement	Activities to run throughout 2023/24												
Vendor Management	Activities to run throughout 2023/24												
Equipment Support	Activities to run throughout 2023/24												
Documentation & Knowledgebase	Activities to run throughout 2023/24												
<b>CONTINUAL SERVICE IMPROVEMENT</b>	Activities to run throughout 2023/24												
Change Management	Activities to run throughout 2023/24												
Service Portfolio	Activities to run throughout 2023/24												
Personal Development Review	Activities to run throughout 2023/24												
Testing & Development	Activities to run throughout 2023/24												
Induction/New Staff/Summer Process & Documentation	Activities to run throughout 2023/24												
Skills Matrix	Activities to run throughout 2023/24												
Leaf Apple Management	Activities to run throughout 2023/24												
Apple Replacement Cycle	Activities to run throughout 2023/24												
Monitoring	Activities to run throughout 2023/24												
Documentation	Activities to run throughout 2023/24												
<b>PROJECT ENGAGEMENT</b>	Activities to run throughout 2023/24												
OS& & DMG - MUD24	Activities to run throughout 2023/24												
Online Collections - MUD24	Activities to run throughout 2023/24												
CTIC (Broom College)	Activities to run throughout 2023/24												
CTP (Quintus)	Activities to run throughout 2023/24												
Museums - MUD23	Activities to run until end of 2023												
GLAM (IT) Implementation/Consultation Project P2524	Activities to run through summer of 2023/24												
IT Services Manager Desktop Service (CONNECT) Replacement	Activities to run throughout 2023/24												
Admission Museum - Poole Gallery Refurbishment	Activities to run throughout 2023/24												